

Mission

Danville Fire Department

strives to protect life, property, and environment through prevention, mitigation, response, recovery, education and communication in order to promote the entire community's health, safety, and well-being.

Vision

Our vision is to be recognized as an Internationally Accredited Fire Department and to be known for excellence in timely, courteous, effective service delivery to our community.

Our workforce is honest, reliable, and dedicated to the highest ethical standards. We work hard to maintain a good reputation and to inspire public trust and confidence. We respect one another and the diverse community we serve. Our team will remain safe, skilled, and successful with comprehensive training and development opportunities.

Our physical resources are managed responsibly and effectively. We explore new, more efficient technologies to improve the quality and scope of our programs and operational services. We strive for ongoing improvement and carefully plan our facility and equipment maintenance and replacement.

Our leadership and workforce will hold one another accountable for fulfilling our mission, living our organizational values, and reaching our goals. All employees will value a professional atmosphere where cooperation is expected and involvement in decision making is encouraged. We will build strong relationships and collaborate with local, regional, and state partners and support agencies.

Our community will know we care. We will proactively identify and analyze our community's evolving risks and needs to determine the best strategies for such dynamic demands. We will improve emergency preparedness and expand our response capabilities. We will keep each other and the public well-informed with complete, consistent, accurate, frequent, and clear communications.

Our vision is to honor our community's trust, to continuously improve as an organization, to perform with integrity, and to consistently meet or exceed the expectations of our members and the community we serve.

Values

Customer and Community Focus—We value timely and exceptional service to the public, to our team, and to the city organization. We serve all in a caring, courteous, respectful, compassionate, and reliable manner. We work hard every day to improve the community's health, safety, and well-being.

Peak Performance—We value effective and efficient service at the individual and team level. We support each other in being capable, knowledgeable, skilled, responsible, and accountable. We foster success and improvement.

Integrity and Transparency—We value the trust and confidence of the public and of our team. We are committed to serving with honesty, trustworthiness, honor, loyalty, and ethical behavior. We strive to keep each other and the public well informed with frequent and accurate communication.

Diversity and Inclusiveness—We value respect for diversity of people and belief. We give equal treatment to all in our team, our city organization, and our community. We do not tolerate discrimination.

Safety and Valor—We value life. We take every precaution to prevent harm while facing threat, danger, and discomfort with courage and bravery. We treat each other as family, and we view the community as an extension of our family.